Naglaa Hammad Mohamed Chatta



Senior Consultant | Healthcare Strategy, Institutional Development, Quality & Accreditation

PhD
Hospitals management

TEMOS Assessor & Consultant



International Healthcare Quality & Accreditation Consultant

20+ Years of Leadership

Progressive leadership experience in healthcare management, quality improvement, patient safety, clinical governance, and hospital operations across Egypt and internationally.

Globally Recognized Credentials

TEMOS Assessor & Approved Consultant, ISO 7101 Lead Assessor, and Accredited Healthcare Reviewer with deep expertise in TEMOS and GAHAR accreditation standards.

3,000+ Hours of Executive Education

Highly experienced educator and facilitator delivering postgraduate and professional training for healthcare executives, physicians, nurses, Master's students, and doctoral candidates.







ABOUT ME

Executive Profile

Professional Summary

International Healthcare Quality and Accreditation Consultant with over 20 years of progressive leadership in healthcare management, quality improvement, patient safety, and clinical governance.

Key Achievements

TEMOS Assessor & Approved Consultant, ISO 7101 Lead Assessor, GAHAR accreditation expert, and former Undersecretary of Health — Ministry of Health and Population, Egypt.

Contact & Connect

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A Career Built on Excellence in Healthcare

Combining executive healthcare leadership, academic excellence, accreditation expertise, and strong intercultural communication skills, Naglaa supports healthcare organizations in achieving excellence in patient-centered care, quality outcomes, and international healthcare standards.

Value Proposition

International accreditation expert, clinical governance specialist, medical tourism consultant, and master's-level educator — all in one seasoned professional.

CORE EXPERTISE

Skills & Competencies



Healthcare Quality & Patient Safety

Quality Management Systems, Patient Safety Programs, Clinical Governance, Risk Management, CQI, Root Cause Analysis, Healthcare Audits.



Accreditation & Compliance

TEMOS & GAHAR Accreditation, ISO 7101 Standards, Gap Analysis, Readiness Assessments, Compliance Audits, Policy Development.



Medical Tourism & International Services

Medical Tourism Standards, International Patient Programs, Patient Experience Enhancement, Cross-Border Healthcare Services.



Leadership, Education & Strategy

Strategic Planning, Organizational Development, Change Management, Adult Learning, Curriculum Design, Executive Education, Postgraduate Teaching.



PROFESSIONAL EXPERIENCE

Career Highlights

01

Undersecretary of Health — Ministry of Health & Population, Egypt

Provided executive leadership across the Red Sea Governorate — overseeing hospitals, primary healthcare centers, public health programs, strategic planning, and healthcare transformation projects.

02

Director General of Therapeutic Medicine & Director of Quality and Hospital Services

Directed healthcare service delivery, quality management systems, accreditation readiness, performance measurement frameworks, and quality improvement projects across multiple facilities.

03

Independent Healthcare Quality & Hospital Management Consultant

Consulting on quality, patient safety, governance, and accreditation. Designing healthcare quality management frameworks and supporting transformation initiatives across diverse healthcare organizations.

EDUCATION & CREDENTIALS

Academic Background

MBBS

Ain Shams University, 1988

Master's (Hons)

Hospital management , Arab Academy, 2011

European Diploma

Endoscopy, France, 1999

PhD

Hospital Management, Helwan University, Faculty of Business Administration

Lecturer — Master's Program

Arab Academy for Science, Technology & Maritime Transport — teaching Healthcare Quality, Hospital Administration, Accreditation, Strategic Planning, Clinical Governance, and Patient Safety.

Visiting Lecturer & Trainer

Military Academy and Faculty of Medicine, New Giza University — delivering executive education programs and professional training for healthcare leaders and clinicians.

3,000+ Training Hours

Delivered onsite and virtual training to healthcare professionals, managers, physicians, and nurses; supervised Master's and Doctoral students; developed curricula aligned with international standards.



CERTIFICATIONS

Professional Certifications

TEMOS Assessor & Approved Consultant

Certified Lead Assessor – ISO 7101 Healthcare Quality Management Systems

Accredited Healthcare Reviewer | EGYCAP – Egyptian Certified Accreditation Professional

CPHQ Preparation Diploma

Professional Training of Trainers (TOT) | Mini MBA in Human Development

Diploma in Human Development & Business Administration | ICDL Certification

Diploma in Data Analytics

Diploma in Organizations Governance | Diploma in Health Economics

Harvard Medical School COVID-19 Response Series (Healthcare Ethics, ICU Management, Immunology, Operational Planning)

A comprehensive portfolio of internationally recognized certifications underpins deep expertise across healthcare quality, accreditation, governance, and executive leadership.

INTERNATIONAL PRESENCE

Speakerships & Professional Development

EgyptAir Medical Tourism & Healthcare Conference

Invited Speaker on Healthcare Quality, Accreditation, and Medical Tourism Development — contributing to Egypt's international healthcare positioning agenda.

Africa Health ExCon — Speaker & Session Chair

Presented and moderated a specialized session on radiology service safety, healthcare quality and accreditation, medical tourism investment opportunities, and healthcare excellence at continental level.

Faculty of Tourism & Hotels — Menoufia University

Invited Speaker on Medical Tourism, Healthcare Quality, and International Accreditation Standards — bridging the gap between healthcare and tourism sectors.

A Voice in Global Healthcare Dialogue

Active participation in international conferences as both speaker and session chair reflects a commitment to advancing healthcare quality, accreditation standards, and medical tourism on a regional and global scale.